**The Villages Blues Society – Refund Policy**

At The Villages Blues Society, we strive to ensure your satisfaction with our services and products. This Refund Policy outlines our procedures regarding refunds for purchases made through our website.

Event Tickets:

• All ticket sales for events organized by Villages Blues Society are final and non-refundable, unless the event is canceled or rescheduled by the organizer.

• In the event of cancellation or rescheduling, ticket holders will be notified via email, and refunds will be issued for the full purchase price of the ticket.

Membership Fees:

• Membership fees for Villages Blues Society are non-refundable. Once a membership fee is paid, it is considered final and cannot be refunded.

• Memberships are non-transferable and cannot be refunded if you choose to cancel your membership before its expiration date.

Merchandise and Products:

• Refunds or exchanges may be available for defective or damaged merchandise purchased through our website. Please contact us within 14 days of receiving the merchandise to request a refund or exchange.

• To be eligible for a refund or exchange, the merchandise must be unused, in its original packaging, and accompanied by proof of purchase.

• Shipping costs for returning merchandise are the responsibility of the customer unless the return is due to an error on our part.

Digital Products:

• Digital products, such as downloadable music or ebooks, are non-refundable once purchased and downloaded.

• If you encounter any issues with accessing or downloading digital products, please contact us, and we will work to resolve the issue promptly.

Donations:

• Donations made to Villages Blues Society are non-refundable. Once a donation is processed, it is considered final and cannot be refunded.

• If you have any questions or concerns about a donation you made, please contact us, and we will be happy to assist you.

Refund Processing:

• Refunds will be processed using the original method of payment whenever possible.

• Please allow 14 business days for the refund to appear in your account after it has been processed.

Contact Us:

• If you have any questions or concerns about our Refund Policy or need assistance with a refund request, please contact us at TheVillagesBlues@gmail.com.

By making a purchase or donation through our website, you acknowledge and agree to the terms of this Refund Policy. We reserve the right to update or modify this policy at any time without prior notice.